

# **APPLICANT - FROM YOUR SELECTION:**

**You Are A NEW APPLICANT or AGENT And Confirmed That You Have An Account Setup On The ARISE Platform.**

You have applied for a Remote Customer Service role and were to have a Virtual Meeting scheduled with TRIMO Working Solutions Team to finalize your Arise Portal setup to Onboard as a New Agent.

**Upon further review it appears that you already have an Arise Account.**

Per the Arise Registration link :

(Ex: [youremail@yourmail.com](mailto:youremail@yourmail.com))

An account already exists with this email. Please use another email or log in.

Your email is in their system. SO WHAT CAN YOU DO? You don't have to do anything at this point BUT if you choose to.

**We Have Provided You The Instructions & Link IF You Would Like To Transfer IBOs (Service Partners) And Setup As An Agent Under TRIMO Working Solutions, LLC.,**

**\* OF NOTE:** Even if you change your email address, your other credentials will come up on the Arise portal since you have created an account on their Platform.



# Are you trying to work under our company?

If so you would need to change from the IBO (Service Partner) that you are under.

- You would need to go onto your Portal under PROFILE, right click in the dropdown you will see an INFORMATION link in the header.

Even if you NEVER serviced a client on the Arise Platform the Portal may show that you are under another IBO. There are two options available to change the company you work for on the platform. You can either:

**(Option 1):** Contact your current company owner (IBO) and ask them to remove you from their Agent account then you would notify Arise through the Chatbot that you have joined a new company by following these steps:

- In the INFORMATION tab under your PROFILE you would need to Click on the link that says **Join an Arise-Affiliated Corporation**

- Enter the EIN or IB ID number for our company

**Company Name**

**TRIMO WORKING SOLUTIONS, LLC.,**

**Service Partner ID**

1085864

**FEI Number / Taxpayer I.D. (EIN)**

934477456

Here's the link to the Arise Platform: <https://register.arise.com/>



# Are you trying to work under our call center? (Cont'd)

**REMEMBER:** There are two options available to change the company you work for on the platform.

**(Option 2):** Create a company and become a call center owner (which requires no action on your current company owner's (IBO) part.

**NOTE:** Statement of Work (SOW) is a contract between the company and Arise. If there are any changes in the relationship between the Call Center Company and the Agent, a new agreement would need to be made between Arise and the call center company.

- **WHAT IF** you don't see the "Join an Arise-Affiliated Corporation" link?

This link will only appear after your current company has released you. Contact your current company's Business Owner and request that they drop you from their Agent Roster.

- **IF** you haven't signed any paperwork to join a Service Partner yet, but need to change your selection during the "Select a Path" process.

You will need to click on the Chatbot so it can get you over to Registration Support Live Chat for more help.

**OF NOTE:** If you've mistakenly chosen a Service Partner during registration and you want to choose a different one as well, Registration Support Live Chat can assist you for more help.



**Again Here's the link to the Arise Platform:**

<https://register.arise.com/>

**At this time, TRIMO Working Solutions, LLC., will be unable to process your application until your registration status is corrected *IF* you want to be apart of our Call Center Team.**

IF you encounter any issues, contact your IBO or the Chatbot since we are not your IBO.

STILL INTERESTED? You can schedule a meeting once you have everything finalized.  
The link is below.

Please reach out to our office with any additional questions concerning this notification.

The Calendar Link Is To Be Used For Any Meetings And Future Reference, And ONLY IF You Have Successfully Switched To TRIMO Working Solutions and Need To Schedule A Meeting With Our Office.



HERE IS THE MEETING CALENDAR PLEASE CHOOSE WHATEVER DAY AND TIME THAT IS CONVENIENT FOR YOU:  
<https://calendly.com/hr-setupsupport-0eo021324-trimoworkingsolutions/45mins?month=2024-02>



**Thank you and Good Luck,**

**Best Regards,  
TRIMO Working Solutions - CEO and The Onboarding Team**